

# E-Z BIS Office 8.0 Recommended Minimum System Configuration

## Single computers, clients/workstations

Windows Version	Processor	Memory (RAM)	Available Memory (RAM)
Windows XP Professional, Windows XP Home <sup>1</sup> Windows XP Tablet Edition	At least 1 GHz	512 MB	256 MB
Windows 7 Ultimate, Professional or Home Premium <sup>1</sup> . Vista Ultimate, Business, Enterprise, Home Basic <sup>1</sup> or Home Premium <sup>1</sup> .	At least 1.8 GHz	1 GB	512 MB

## Servers

Windows Server Version	Processor	Memory (RAM)
Windows 2000 Server and Advanced Server, Small Business Server 2003, Windows XP Professional	At least 1GHz	1 GB
Windows Server 2008 Windows 7 Professional or Ultimate (peer-to-peer server) <sup>2</sup> Windows Vista Business, Ultimate (peer-to-peer server) <sup>2</sup>	At least 1.8 GHz	1 GB (2GB strongly recommended)

## Other Requirements

Screen resolution: 1024 x 768 or higher

Color depth: 16-bit (65,000 colors) or higher

CD-ROM Drive

Backup Device

Printer (laser, ink-jet or dot-matrix)

Optional: Dial-up modem (for electronic claims)

Optional: Internet Connection<sup>3</sup> (for downloading program updates, electronic claims, appointment reminders, credit and debit card processing)

Optional: Credit card stripe reader, PIN-Pad, thermal credit card receipt printer (for credit and debit card processing)

## Notes

Windows operating system may be 64-bit or 32-bit.

Wireless networks not recommended unless used for remote control sessions. Wireless connections are prone to interruptions due to interference and out-of-range situations, causing data corruption

Anti-virus software should be configured so that the E-Z BIS program and data folders are not scanned with auto-protect features.

Citrix or Terminal Services require additional RAM for remote computing: 5 users - 2-3 GB, 10 users - 3-4 GB, 15 users - 4-6 GB, 20 users - 6-8 GB.

<sup>1</sup> Not recommended for network clients/workstations

<sup>2</sup> Maximum of 5 clients/workstations

<sup>3</sup> Broadband internet connection strongly recommended