

EZBIS Office 11.0 Minimum System Configuration

Single computers, clients/workstations

Windows Version	Processor	Memory (RAM)	Available Memory (RAM)
Windows 10 Home ¹ , Windows 10 Pro, Windows 10 Enterprise Windows 8.1 ¹ , Windows 8.1 Pro, Windows 8.1 Enterprise Windows 7 Home Basic ¹ , Home Premium ¹ , Professional, Enterprise, Ultimate Windows Vista NOT supported ⁷ Windows XP NOT supported. ²	At least 1.8 GHz	4 GB	1 GB

Servers

Windows Server Version	Processor	Memory (RAM)
Windows Server 2016 - Standard Windows Server 2012/2012 R2 - Foundation, Standard. Windows Server 2008 R2 - Foundation, Standard, Enterprise Windows Server 2003 - NOT supported. ² Windows Server Essentials NOT supported Windows 10 (peer-to-peer server) ³ Windows 8.1 - Pro or Enterprise (peer-to-peer server) ³ Windows 7 - Professional or Ultimate (peer-to-peer server) ³ Windows Vista - NOT supported ⁷	At least 1.8 GHz	4 GB

Other Requirements

Note: Use of the new custom panels for EHR, especially when viewing two panels, requires a high-resolution monitor. A minimum of **1920 x 1080** resolution is strongly recommended. Other screens in EZBIS Office also benefit from higher resolution monitors to see more information at once. However, **1024x768** resolution at **100% scaling** is supported as an absolute minimum resolution, but will not allow users to view or use all features available in EZBIS Office.

CD-ROM or DVD Drive. Backup devices and/or service.

Printer. (laser or ink-jet)

SQL versions of EZBIS Office require Microsoft SQL Server Express 2014 or 2017 or Microsoft SQL Server Standard Edition versions 2014, 2016 or 2017.

Workstations require SQL Server 2012 Native Client.

EZBIS Waiting Room module requires a Windows computer with a touch-screen.

Optional

Internet Connection⁴ for downloading program updates, electronic claims, appointment reminders, credit and debit card processing.

Document scanner for scanning photos, insurance cards, drivers licenses and other documents. **Must be TWAIN compliant.**⁵

Credit card stripe reader, PIN-Pad, thermal credit card receipt printer. (for credit and debit card processing)

Bar-code reader for Waiting Room patient check-in and retail point-of-sale.

Topaz signature capture pad for Waiting Room, Front Desk sign-in.⁶

Notes

Windows operating system may be 64-bit or 32-bit.

Wireless networks not recommended unless used for remote control sessions. Wireless connections are prone to interruptions due to interference and out-of-range situations, causing errors and data corruption.

For best local area network (LAN) performance, wired gigabit (1000 Mbps) network cards, network switches and routers are recommended.

Anti-virus software should be configured so that the EZBIS program and data folders are not scanned with auto-protect features.

Remote Desktop Services requires additional RAM for remote computing: 5 users - 2-3 GB, 10 users - 3-4 GB, 15 users - 4-6 GB, 20 users - 6-8 GB.

Remote Desktop requires **Professional** versions of Windows for the host computer.

¹ Not recommended for network clients/workstations.

² Windows XP is no longer supported by Microsoft as of April 8, 2014. Windows Server 2003 support ended July 14, 2015.

³ Maximum of 5 clients/workstations.

⁴ Broadband internet connection strongly recommended. Some EZBIS features require internet.

⁵ Scanners used in Remote Desktop environments must be TWAIN-compliant.

⁶ Remote Desktop environments require Topaz "BSB" model signature pads.

⁷ Windows Vista is no longer supported by Microsoft as of April 11, 2017.